

FIBEr Quality Policy

FIBEr is dedicated to providing high-quality mechanical testing services for biomaterials and medical devices. We prioritize continuous improvement across all operations to guarantee the accuracy, reliability, and timeliness of our testing results, exceeding customer expectations and fulfilling all stakeholder needs.

Our **core quality objectives** encompass:

- Adherence to the technical requirements of ISO 17025 and relevant regulatory standards.
- Maintaining a highly skilled workforce through ongoing training and development programs.
- Utilizing and maintaining state-of-the-art, calibrated, and validated testing equipment and workflows.
- Implementing a robust quality management system with documented procedures for all critical processes.
- Proactive risk management and continuous improvement within our testing activities.
- Delivering high-quality customer service by actively understanding and exceeding client needs.
- Ensuring impartiality and confidentiality in all testing activities.
- Maintaining clear and consistent communication with all stakeholders, including clients, regulatory bodies, and collaborators.

We achieve these objectives through:

- Regular management reviews of the quality management system for sustained effectiveness.
- Participation in proficiency testing programs and internal audits to verify the accuracy and reliability of our testing results.
- Fostering a culture of quality awareness and continuous improvement among all employees.
- Implementing measures to minimize or eliminate any identified risks to impartiality.
- Maintaining secure data handling practices in accordance with service agreements.

FIBEr's management team is fully committed to providing the resources and support necessary to achieve these goals and ensure the continued success of our quality management system.

Date, Place

Signature